



## BICYCLE RESEARCH REPORT NO. 124

January 2001

### **ELTIS - EUROPEAN LOCAL TRANSPORT INFORMATION SERVICE**

#### **Web site listing over 300 cycling-related case studies - anyone can submit further case studies for inclusion**

Most important achievement

The aim of the online database of the European Local Transport Information Service (ELTIS) is to promote innovative transport projects by disseminating knowledge and promoting the exchange of experience. The varying qualities of the individual contributions provide a Stimulus for the further exchange of experience, rather than direct help on planning issues.

Contents

The ELTIS information system comprises a database of case studies, transport concepts and documentation concerning activities in the field of urban and regional transport in cities and regions across Europe. The aim of ELTIS is to support a practical transfer of knowledge and exchange of experience and so help create a more sustainable living environment, one which provides greater accessibility and mobility to its inhabitants. ELTIS is designed to be used by transport policy-makers and managers, transport Operators and user groups.

Most of the information in the online database is in English, but there are also search facilities in French and German. A search tool allows you to search for transport concepts, topics and case studies. For example, if you search for documents in any language concerning "Individual mode: Bicycle", you will currently (end 2000) get a result list containing 309 hits, most of which are only marginally concerned with cycling; a search for "Infrastructure - Non-motorised modes" will produce just two hits. Most examples come from Belgium, England, the Netherlands and Denmark.

ELTIS is being developed in partnership with POLIS, a European network of 55 towns and regions in 16 countries promoting innovative transport measures, EURONET, a pan-European research Institute specialised in sustainable urban planning and development, TTR, a transport consultancy offering advice and research to support transport planning and decision-making, and GSF - Romania, a foundation transferring know-how between East and West. ELTIS is jointly funded by the European Commission and the International



Union of Public Transport (UITP).

The database is constantly updated with information provided by users. Users are encouraged to provide information about further case studies by filling in a submission form (see Annex). It is not clear to what extent such data are assessed, edited or filtered. The accuracy and relevance of the entries varies, and it is not clear who will really find the database useful.

In addition to a few good analyses and position papers on cycling (“Cycling in Urban Areas” and “Cycling to Work”), we learn, for example, in the description of the concept “Walking and Cycling”, that cycling facilities should minimise direct conflict between cyclists and vehicles, especially at busy roads and junctions, that cycle routes should be as direct as possible, and that segregated routes are preferable. However, in many places a special effort is made to improve conditions for cyclists on main roads, by improving junctions or constructing cycle paths, so that cyclists are not restricted to using back streets, but can ride fast and safely.

You can also discover that Kortrijk in Belgium has introduced cycle routes with destinations indicated on special directional signposts. That is nothing new for many other towns in Europe. By searching on “Bicycle”, you can discover that there is a “Commuter Planners Club” in Nottingham, England, which, amongst other things, lobbies against the treatment of incentives for commuters who leave their cars at home as taxable benefits.

Project

ELTIS im Internet unter: <http://www.eltis.org>

Contact

ELTIS Helpdesk: email: [eltis@pophost.eunet.be](mailto:eltis@pophost.eunet.be) POLIS, Rond-Point Schuman 6 (box 8), B-1050 Brüssel, Tel.: +(32-2) 282 84 62, Telefax: +(32-2) 282 84 66



### **ELTIS - European Local Transport Information Service**

ELTIS is a publicly accessible interactive guide and database on local and regional transport policy and practice implemented in cities and regions across Europe.

Dear ELTIS user,

#### **Publish your own case study online... now!**

Thanks to a large number of regular contributors from across Europe, the ELTIS user community is expanding rapidly and the ELTIS database is constantly being updated with new case studies, as well as with a wide variety of documents and bibliographic references in the field of local transport.

ELTIS therefore offers an excellent opportunity to disseminate the results of your activities and publicise your local transport policy measures and achievements. The main contributions to the ELTIS information system are presented as full case studies based on experiences of local transport projects and policies.

To publish your own case study on ELTIS, simply fill-in the easy-to-follow submission form below according to the instructions given and return it to us by diskette or e-mail. You can also submit other documents (such as studies, papers, reports, articles, etc.) by sending them by diskette or e-mail to the same address along with the submission form below (only fill-in items 1-4).

In under 14 days (time needed to process your submission and index it in our database catalogue) your case study will be available online. Case studies submitted in French or in German will be translated into English. Selected "best practice" examples will be made available in English, French and German. You will automatically be contacted on a yearly basis for any updates, adjustments or corrections.

Thank you for your contribution to ELTIS!

#### **Recommendations for using the ELTIS submission form:**

- Read through the whole form first, take time to gather and check the information you will need.
- For items 8 to 13 ("Background information", "Objectives", "Implementation", "Evaluation", "Conclusions", "References") we recommend you to prepare a draft on a separate file, edit your text, and then copy-paste your final text into the form fields. You can answer other items (contact names, dates, etc.) directly.
- The item headings are only there to help you. Please feel free to include other headings or sub-headings in your text according to the subject of your case study.
- You can incorporate charts and photos into your main texts (items 8-13). If you experience difficulties inserting these into the form fields we advise you to write-up items 8-13 on a separate document (preferably Word 6 format or later) and send it together with a copy of this completed form.

Also:

- Please make sure you fill in every field.
- Please mark "not applicable" when this is the case (e.g. if the evaluation has not yet been carried out).
- Feel free to make multiple entries in text fields (keywords, contact details, additional information, etc.).

Please return this form with any additional documents by diskette or e-mail to:

E-mail Address: [eltis@pophost.eunet.be](mailto:eltis@pophost.eunet.be)

Postal Address: **POLIS**  
Rond-Point Schuman 6, box 8,  
B-1040 Brussels

For any comments or questions:

Please e-mail the ELTIS Helpdesk at: [eltis@pophost.eunet.be](mailto:eltis@pophost.eunet.be).



### CASE STUDY SUBMISSION FORM

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#### CASE STUDY

1. *Title of the case study (please choose a title that is self-explanatory and explicit with regard to the content of the case study).*

Title of case study

2. *Abstract of the case study (outline of activities, max. 150 words)*

Case study abstract (copy-paste to insert text)

3. **Keywords:**

Please choose keywords from the following suggestions that describe the nature of the case study and its context:

**Collective modes**

- Heavy rail
- Metro / underground
- Light rail / tram
- Bus / coach
- Waterborne

**Individual modes**

- Taxi
- Private car / motorcycle
- Bicycle
- Walking

**Infrastructures**

- Roads
- Car parks
- Public Transport
- Tunnels/ Bridges
- Ports
- Non motorised modes
- Pedestrian areas
- Airports
- Inland waterways
- Interconnections/Intermodal interchanges

**Technology**

- Road vehicles
- Rail vehicles
- Information technology
- Ticketing and reservations
- Integrated systems

**Policy Issues**

- Accessibility
- Environmental impacts
- Social issues
- Financing
- Traffic management
- Demand management
- Organisational issues
- Intermodality

**Professional domain**

- Engineering
- Management
- Planning
- Economics
- Marketing

**Types of actors involved**

- Local authorities
- Regional authorities
- Federal/national authorities
- European authorities
- Transport authorities
- Transport operators
- Civic groups
- Other service providers

**Geographical features**

- Historic centre
- Central residential area
- Suburban residential area
- Central business district
- Business park
- Industrial area
- Out of town shopping / leisure area
- Rural area

Please provide any other relevant keywords in the box below (not mentioned above).

Other keywords

4. **Type of activity described in the case study:**

- Study
- Pilot project / test measure
- Established practice

Other activity



### CASE STUDY SUBMISSION FORM

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version 1. Nov 2011

5. Start date of activity described:

	<i>Start event</i>
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6. End date (if relevant):

	<i>End event</i>
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7. Geographic location(s) of activity described:

*For lesser-known or smaller localities (e.g. boroughs, villages, city neighbourhoods or areas), please also indicate the nearest situated larger city district, conurbation or regional area. If the activity takes place in several different locations, please consider submitting more than one case study description. Alternatively, you can enter several location names in the same field.*

<i>City name(s) or region name(s) + country</i>
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8. Background information: (max. 600 words)

*This section should address issues such as:*

- *problems the activity aims to tackle*
- *relevance of issues being dealt with in a wider geographical or historical context*
- *relevance of issues being dealt with in a wider political or organisational context*
- and
- *explain position in any wider strategic approach being used to address problems*
- *describe previous projects/ partnerships between key actors*
- *outline determining factors for selection of approach*

<i>Background information (copy-paste to insert text)</i>

9. Objectives: (max. 200 words)

*This section should outline the main objectives of the actions being taken.*

<i>Objectives: outline main objectives of the actions undertaken</i>
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10. Implementation: (max. 1000 words)

*This section should describe:*

- *set-up of activity (partners, funding, legal aspects, related projects)*
- *planning of implementation*
- *activities undertaken during implementation*
- *"tools" used (policies and physical measures)*
- *technical profile of systems used*
- *resources used (e.g. land, labour, infrastructure, energy)*
- *citizens' involvement*



### CASE STUDY SUBMISSION FORM

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*Implementation (copy-paste to insert text)*


**11. Evaluation: (max. 500 words)**

*This section should state the results (or preliminary results) of the activity (use statistics where possible) and include information on:*

- *Monitoring procedures*
- *Major quantitative impacts (e.g. environmental, economic, societal)*
- *Major qualitative impacts (not measurable e.g. improved quality of life)*
- *What assessment criteria were used (e.g. internal assessment, assessment by funding institutions)*
- *What were the assessment techniques (e.g. cost/benefit, socio-economic analysis)?*
- *What positive / negative spin-offs of the activity are not reflected in the formal assessment?*
- *How were the results of the assessment interpreted by activity partners and funding entities?*
- *Current state of progress*

*Evaluation (copy-paste to insert text)*


**12. Conclusions: (max. 300 words)**

*This section should address the following issues:*

- *How the results measure up to initial objectives*
- *Main lessons learned from implementing the activity*
- *Critical factors of success in implementing such an activity (incl. preconditions for implementation)*
- *Main obstacles encountered/ conflicts with other measures*
- *Would you reorient/modify the activity and how?*
- *Any other remarks, such as the extent to which activity results can be transferred to other sites/ possibilities for collaboration with similar activities in other authorities.*



### CASE STUDY SUBMISSION FORM

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Conclusions (copy-paste to insert text)


**13. Additional documents, bibliographic or Internet references:**

Additional documents, bibliographic or Internet references (copy-paste to insert text)

- Author
- Title/ Periodical
- Year / Issue
- ISBN number
- WWW site
- Languages
- Address where the document can be ordered

**14. Contact person able to receive general enquiries about the activity:**

These contact details will be published along with the author details (name only) and acknowledgements.

Contact person details


- Contact's role in activity
- Surname and first name
- Position /Department
- Organisation
- Address
- Telephone
- Fax
- E-mail
- Web-site
- Languages spoken

**15. Author details / person to contact for case study updates:**

Only the author name be published. If this information is the same as the contact person details please indicate so.

Author name/ person to contact for case study updates

**16. Acknowledgements: (max. 30 words)**

Please list all persons and organisations you wish to acknowledge, including credits to co-authors or supports and citation of main sources where appropriate.

Acknowledgements

**17. Additional information: (if relevant)**

Please list other partners involved in the described activity (transport authorities, operators, networks, suppliers, consultants, etc.)

Activity partners





### CASE STUDY SUBMISSION FORM

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#### *Related activities (if relevant)*

*If the activity described is closely related to another activity (e.g. follow-up of an earlier activity, co-ordination with a parallel activity, please give the name of that project and indicate the relation between the two. Please indicate a person or organisation that could report about that activity.*

Other related activities

*If the activity described is part of an EU sponsored project or programme, please give the official acronym or that EU project and indicate the Commission Directorate General responsible.*

Name of related EU programme or project and Commission DG responsible

#### **18. Authorisation and copyright:**

- This case study has been approved by the local and regional authorities, organisations and companies directly concerned by the activities described.  Yes  No
- This case study/document is free from any copyright restrictions.  Yes  No

#### **19. Personal remarks and additional comments:**

Comments

*Please return this form with any additional documents by diskette or e-mail to:*

E-mail Address: [eltis@popost.eunet.be](mailto:eltis@popost.eunet.be)

Postal Address: POLIS, Rond-Point Schuman 6, box 8, B-1040 Brussels

**Thank you for your contribution to ELTIS!**